

Refund policy for online payments:

Refund policy for internet transactions

For services being purchased via the Constabulary's website:

- Where the Constabulary receives payment greater in value than the service required, then a refund of the excess balance will be made;
- The credit / debit card used for the payment will be refunded;
- This will be done as soon as possible but within 14 days of the refund being agreed by the Constabulary;
- If the Constabulary agrees to a refund following a cancellation, then this will be carried out in line with the above.