

COMMUNAL MAIL



FIRST PRINCIPLE

norfolk.police.uk/firstprinciple
suffolk.police.uk/firstprinciple



NORFOLK
CONSTABULARY
Our Priority is You



SUFFOLK
CONSTABULARY

Top Tips

- **Don't give unnecessary access to communal areas**
- **Collect your mail promptly**
- **If you're going away ask a trusted neighbour to collect your mail**

In some areas, criminals have gained entry to blocks of flats and properties with communal areas and have then accessed letter boxes in order to commit fraud.

Theft of mail can lead to identity theft and if your personal data is stolen your financial security can be at risk.

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Theft of mail can lead to Identity theft and if your personal data is stolen your financial security can be at risk.

Ways to prevent this type of fraud:

- Never grant unauthorised access to communal areas where mail boxes are located.
- If possible collect mail from your mailbox shortly after it has been delivered but if not make sure you collect it every day.

- Do not leave mail in your mailbox for long periods of time.
- If you are going away for a long period, ask a trusted neighbour to check your mailbox.
- Where possible switch to online paperless bank statements.
- If you start receiving mail at your address which is not in your name, contact the sender directly and confirm what information is held by them.
- If you see damage to *any* mailboxes notify the resident and landlord immediately as it is likely that others may have been targeted.



First Principle: Related links

Ask the Police

Official Police Resource. The Ask the Police website provides you with information on a wide range of non-emergency policing matters.

askthe.police.uk

Secured by Design

Official UK Police initiative that combines the principles of 'designing out crime' with physical security.

securedbydesign.com

Sold Secure

Dedicated to reducing the risk of crime by assessment of security products.

<https://www.soldsecure.com/>

Crimestoppers

An independent charity that gives people the power to speak up to stop crime 100% anonymously, by phone 0800 555 111 or online.

<https://crimestoppers-uk.org/>

Victim Support

Covering the whole of Norfolk and Suffolk, a free, confidential support service specifically designed to help victims and witnesses of any crime.

Contact us on:

Phone: 0300 303 3706 (weekdays between 8am-5pm)

Email: nsvictimcare@victimsupport.org.uk

Web: www.nsvictimcare.org

Socials: @nsvictimcare

Call us on 101. Always dial 999 in an emergency

To see the full range of information go to:

[Suffolk First Principle](#) or

[Norfolk First Principle](#)

Or alternatively use your mobile phone to scan this QR code.



