



November 2017

Freedom of Information Request Reference N^o: FOI 006867/17

I write in connection with your request for information received by Norfolk Constabulary on the 17th October 2017 in which you sought access to the following information:

Please can you tell me, for each of the last four calendar years, including this one, how many ATMs / cash machines have been broken into, or attempts have been made to be break into them.

I am not interested in distraction thefts, where cash has been stolen when someone is using the ATM, but where machinery, tools etc have been used to try to remove the machine from the wall.

For each case, can you tell me how much was stolen; the damage caused and the outcome, including any arrests.

Response to your Request

The response provided below is correct as of 9th November 2017.

Norfolk Constabulary has located the following information as relevant to your request.

Year	Offence	Details	Outcome	Amount Taken Where Recorded
2014	Criminal Damage	Unknown person(s) have caused damage to the front of the ATM and taken the card reader.	Penalty Notice Issued	-
2014	Criminal Damage	Cash dispenser opening has been left partly open exposing the internal mechanism, making machine unusable.	Undetected	-
2014	Criminal Damage	Damage to 2 cash machines	Undetected	-
2014	Criminal Damage	Someone has tried to force something into the cash slot	Undetected	-
2014	Criminal Damage	Person(s) unknown have tampered with and caused damage to the ATM. The flap where the money comes out of has been removed exposing the runners inside, causing the machine to become out of use.	Undetected	-
2014	Criminal Damage	Damage caused to ATM through tampering, plastic cover ripped off.	Undetected	-
2015	Criminal Damage	Prised part of the machine away and used a screw driver type implement to attack the card reader. Also glue around the reader aperture.	Undetected	-
2015	Criminal Damage	Between times stated u/k person(s) have removed a cover to the front of an ATM. In being removed this has caused	Undetected	-

		damage to the front of the machine. ATM LOOKS LIKE SOMEONE HAS TRIED TO TAMPER WITH IT. CAMERA THIS MORNING WAS FACING A DIFFERENT DIRECTION, THERE ARE SOME SCRATCHES NEAR TO THE PIECE OF PLASTIC AT THE BOTTOM OF THE MACHINE.	Undetected	-
2015	Criminal Damage			
2015	Theft If Not Classified Elsewhere	Cash machine removed from wall with a Teleporter. Later recovered, unopened	Undetected	-
2015	Other Criminal Damage	ATM machine tampered with. The card reader has been pushed into the machine rendering it unusable.	Type 18	-
2015	Other Criminal Damage	Cash machine appears to have front signage ripped off, wires are dangling down near pin pad, lights are on show and damage to plastic part of the window.	Type 18	-
2015	Making or supplying articles for use in frauds.	Staff have inspected the machine and pulled off a plastic cover on the card slot. Possibly a blue chip on the right hand side of the slot.	Type 18	-
2016	Making or supplying articles for use in frauds.	A copying device has been placed over the cash point machine.	Type 18	-
2016	Making or supplying articles for use in frauds.	ATM scamming device on ATM	Type 18	-
2016	Other Criminal Damage	Top plastic fascia pulled out and a clip on this snapped off. Screws also missing.	Type 18	-
2016	Other Criminal Damage	Top part of machine prised away slightly at the sides and a screw put in it.	Type 18	-
2016	Other Criminal Damage	When approached by staff, male has pulled something out of the ATM.	Type 18	-
2016	Action Fraud	Plastic trap device inserted into front of ATM.	Type 18	-
2016	Making or supplying articles for use in frauds.	Device attached to ATM. It is believed that it is a skimming device.	Type 18	-
2016	Attempted – Theft if not classified elsewhere Other Criminal Damage	Machine damaged by a drilling device cutting a round hole to the right of the keypad. Card reader ripped out.	Type 18	-
2016	Robbery (Business) (Indictable)	Attempt to steal ATM. Attempt failed causing minor damage to ATM.	Type 15 – Named Suspect Identified; Victim Supports Police Action But Evidential Difficulties Prevent Further Action	-
2016	Attempted – Theft from automatic machine or meter	Heavy fascia that surrounds cash point has been prised off the wall.	Type 18	-
2017	Attempted Other Burglary (Other Building)	Vehicle has reversed, ramming bollards before attempting to steal ATM.	Under Investigation	-
2017	Other Criminal Damage	Cash machine appears to have been damaged with a screwdriver	Type 18	-
2017	Other Criminal	Unknown implement has been used to	Type 18	-

	Damage	jam open the hatch where the money comes out.		
2017	Burglary – Business And Community	JCB teleporter used to remove ATM.	Under Investigation	-
2017	Theft if not classified elsewhere	JCB teleporter driven with force at ATM causing it to dislodge. ATM and contents left in situ.	Under Investigation	-
2017	Making, supplying or obtaining articles for use in offence under sections 1 or 3	Card skimming advice attached to ATM.	Type 18	-
2017	Making or supplying articles for use in frauds.	CCTV shows male attaching device to ATM	Under Investigation	-
2017	Possess/control article(s) for use in fraud(s)	Skimming device found inside ATM.	Type 18	-
2017	Possess/control article(s) for use in fraud(s)	ATM tampered with and skimming device fitted.	Under Investigation	-
2017	Aggravated Burglary – Business And Community	Explosive substance used on ATM.	Under Investigation	-

Type 18 - Investigation Complete; No Suspect Identified. Crime Investigated As Far As Reasonably Possible-Case Closed Pending Further Investigative Opportunities Becoming Available

Partial Neither Confirm Nor Deny

Norfolk Constabulary can neither confirm nor deny that it holds any other information with regard to an exempt body as the duty in Section 1(1)(a) of the Freedom of Information Act 2000 does not apply by virtue of the following exemption:

- Section 23(5) Information supplied by, or concerning, certain Security Bodies

Section 23 is a class based absolute exemption and there is no requirement to consider the public interest in this case.

Confirming or denying the existence of whether any other information is held would contravene the constrictions laid out within Section 23 of the Freedom of Information Act 2000 in that this stipulates a generic bar on disclosure of any information applied by, or concerning, certain Security Bodies.