



November 2017

Freedom of Information Request Reference N^o: FOI 006833/17

I write in connection with your request for information received by the Norfolk and Suffolk Constabulary on the 16th October 2017 in which you sought access to the following information:

For the period 1st July 2017 to 30th September 2017 can you please tell me how many drone/UAV related calls have been received by Norfolk / Suffolk Constabulary, with a breakdown of the nature of the incident, any action taken, and the month the call was received.

Response to your Request

The response provided below is correct as of 20th October 2017.

Norfolk and Suffolk Constabularies have located the following information as relevant to your request.

Month	Details	Outcome
SUFFOLK		
July	Caller reporting a drone hovering at the bottom of her garden	For information
July	Caller reporting a drone regularly being flown over the garden. Aware that it can take film. Concerned it will film caller & family in their home.	Caller advised that the CAA is the prosecuting agency
July	Report of a drone flying around the prison.	Officer attendance
July	Report of a drone flying around the prison.	Officer attendance
July	Report of a drone at the prison.	Logged for information
July	Media company calling to advise the use of a drone to film a scene that evening.	Logged for information
July	Drone with camera flying over caller's property.	Passed to SNT
July	Drone flying over caller's house.	Caller advised to contact CAA
July	Caller reporting they will be using a drone to carry out some work around the railway station.	Logged for information
July	Report of a drone, with a camera, being flown over property on a number of occasions.	No offences. Caller to speak to person flying drone.
July	Call from commercial drone operator regarding illegal operation of a drone in area	Referred to SNT
July	Someone using a drone to chase seagulls. This happened previous evening.	Caller to try and see where it lands if it happens again
August	Concern that a drone has been flown over the property which is a stud.	Logged & referred to SNT
August	Items stolen during a theft from vehicle, including a drone	Crime investigation

August	Noise complaint. Unsure if it is a drone.	No action required
August	Report of a drone hovering over garden.	Owner of drone was learning to fly it and hadn't realised it was close to properties.
August	Facebook entry relating to use of a drone	Logged and referred to SNT
August	Report of a drone being flown over garden, possibly filming.	Logged for information & referred to SNT
August	Informing police that a commercial drone is to be used for filming.	Logged for information
August	Informing police that a drone is to be used in area	Logged for information
August	Report of a neighbour using a drone and filming.	Logged for offence investigation
September	Report of use of a drone to conduct aerial photography	Logged for information
NORFOLK		
July	Caller reporting a neighbour flying a drone.	Does not appear to be doing anything illegal and not flying over anyone else's property
July	Reporting a drone flying behind caller's house.	No offences revealed
July	Report of a drone with a camera flying low over caller's back garden.	Officer attendance
July	Email reporting further sightings of a drone flying close to houses.	Officer attendance
July	Caller reporting they will be using a drone to carry out some work around the railway station.	Logged for information
July	Drone hovering overhead at outdoor concert	Controller located
July	Caller reporting a drone	Non-attendance.
July	Report of a drone being flown on the beach	Officer attendance.
July	Youths flying a drone near to social club.	Officer attendance. No sign of vehicle or occupants.
July	Informing police that company will be using a drone to carry out a traffic survey	For information.
July	Caller reporting a drone flying low over her boat.	Logged for information
July	Further call, informing police that company will be using a drone to carry out a traffic survey	For information.
July	Report of a drone flying over properties.	Caller going to speak to owner.
July	Caller reporting a drone flying over his property.	Referred to local officers
July	Caller reporting a drone flying over fields and houses.	Referred caller to CAA.
August	Report of a drone being flown over gardens.	Logged for information and officer attendance
August	Report of drones being posted online.	No offences
August	Report of a drone being flown over property. Caller concerned it may be a precursor for a burglary	Logged for information
August	Caller reporting a drone flying over property.	To call again if it reappears
August	Informing police that a drone is to be used to carry out an inspection of a golf course	Logged for information
August	Drone being flown over prison grounds.	Officer attendance
August	Report of a drone flying over caller's house.	Logged for information
August	Informing police that a drone is to be used in area for commercial reasons.	Logged for information
August	Attended station to report a drone spying on her.	Officer attendance. No drone, lady is confused.

August	Caller report drone flying over garden.	Caller going to speak to neighbour.
August	Caller asking about drone laws as one has been flying over house & gardens.	Logged for information
August	Caller reporting a drone being flown over house, possibly recording.	Logged and circulated for observations
August	Report of a drone flying around.	Logged for information
August	Report of a drone being flown	Logged for information
August	Report of a drone flying over properties.	Logged for information
August	Report of a drone over caller's house and garden	Owner located and advise of drone guidelines
August	Report of a drone in flying over on a number of occasions recently.	Logged for information
August	Drone possibly flying in flight path.	CAA to deal
August	Report of a drone flying around. Second time in 3 days.	Logged for information & circulated for observations.
September	Report of a drone flying low in-between houses	Logged for information
September	Informing police that a drone is to be used to inspect roof and guttering	Logged for information
September	Theft from garage, including drone being taken	Crime investigation
September	Report of a drone being flown over gardens	No offences, logged for information
September	Caller has found a drone in his garden	Booked into property store
September	ASB. Report of a neighbour flying a drone	Officer attendance
September	Report of a drone flying over a school, reported almost a week later	Logged for information