



October 2017

Freedom of Information Request Reference N°: FOI 006606/17

I write in connection with your request for information received by Norfolk Constabulary on the 26th September 2017 in which you sought access to the following information:

- 1 The number of a) mobile phones, b) laptops and c) computer devices reported as lost or stolen to Norfolk Constabulary broken down by the year:

2017 to date:
2016:
2015:
2014:
2013:
2012:
 - 1a Postcode area where the largest number of mobile phones, laptops or computer devices were reported lost or stolen in the years 2012 to 2017.
 - 1b Number of mobile phones, laptops or computer devices reported lost or stolen that were claimed or returned to their owner.
- 2 Number of moped-enabled thefts in which mobile phones, laptops and computer devices were stolen in the years 2012 to 2017.
 - 2a Postcode area where the largest number of mobile phones, laptops or computer devices were reported lost or stolen in moped-enabled thefts in the years 2012 to 2017.

Response to your Request

When responding to a request for information under the terms of the Freedom of Information Act, a public authority is not obliged to provide information if the authority estimates that the cost of the retrieval of the information requested would be in excess of £450 (equivalent to 18 hours work).

The costs criteria relates to a request in its entirety, which means that if we cannot retrieve all of the information requested within the costs limit, we are not obliged to retrieve *any* of the information requested.

The Norfolk Constabulary estimates that to retrieve all the information you have requested would exceed cost in excess of £450.

With regard to part 1b of your request, to retrieve this information, it would exceed the 18 hour cost limit. To see if any of the stolen items have been claimed or returned to their owner, it would be necessary to carry out a manual review of each of the crime reports.

Due to the number of crime reports, this would exceed the appropriate limit for dealing with Freedom of Information requests, in terms of costs, and therefore Section 12(1) of the Freedom of Information Act applies.

Section 12(1) of the Freedom of Information Act states that a public authority is not obliged to:

“...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit”.

The Freedom of Information (Appropriate Limit and Fees) Regulations 2004, defines the ‘appropriate limit’ for the Norfolk Constabulary as £450, and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

Advice and assistance

Although excess cost removes the Constabulary’s obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relevant to your request, which was retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

The crime recording system used up to October 2015 records stolen items only. Information recorded since October 2015 will include lost items. The figures are based on the number of items stolen and not the number of crime reports.

Q1

Category	Sub Category	Number of Items
2012		
Computer Equipment	Accessory	81
Computer Equipment	Games Console	175
Computer Equipment	Handheld Game	27
Computer Equipment	Keyboard	2
Computer Equipment	Laptop	442
Computer Equipment	Monitor / VDU	15
Computer Equipment	Palmtop	5
Computer Equipment	Printer	8
Computer Equipment	Scanner	1
Computer Equipment	(Blank)	199
Computer Component	Chip	2
Computer Component	CPU Box	3
Computer Component	Hard Disk	6
Computer Component	Modem	2
Computer Component	(Blank)	20
Telecoms Equipment	Telephone / Mobile Phone	1470
Telecoms Equipment	Telephone / Pay Phone	3
Telecoms Equipment	Telephone	114
	TOTAL	2575
2013		

Computer Equipment	Accessory	66
Computer Equipment	Games Console	170
Computer Equipment	Handheld Game	34
Computer Equipment	Keyboard	6
Computer Equipment	Laptop	417
Computer Equipment	Monitor / VDU	11
Computer Equipment	Palmtop	6
Computer Equipment	Printer	10
Computer Equipment	Tablet Computer	1
Computer Equipment	(Blank)	277
Computer Component	Hard Disk	6
Computer Component	CPU Box	1
Computer Component	Modem	2
Computer Component	(Blank)	17
Telecoms Equipment	(Blank)	41
Telecoms Equipment	Telephone	20
Telecoms Equipment	Telephone / Mobile Phone	1405
Telecoms Equipment	Car Phone	1
Telecoms Equipment	Fax Machine	1
Telecoms Equipment	Sim Card	5
	Total	2497
2014		
Computer Equipment	Accessory	50
Computer Equipment	Electronic Book	3
Computer Equipment	Games Console	128
Computer Equipment	Handheld Game	14
Computer Equipment	Keyboard	4
Computer Equipment	Laptop	318
Computer Equipment	Monitor / VDU	7
Computer Equipment	Netbook	12
Computer Equipment	Palmtop	3
Computer Equipment	Printer	8
Computer Equipment	Scanner	1
Computer Equipment	Tablet Computer	138
Computer Equipment	(Blank)	219
Computer Component	(Blank)	32
Computer Component	Hard Disk	11
Telecoms Equipment	(Blank)	60
Telecoms Equipment	Pager	1
Telecoms Equipment	Sim Card	4
Telecoms Equipment	Telephone / Mobile Phone	1264
Telecoms Equipment	Telephone	17

	Total	2294
2015 (to 19 th October 2015)		
Computer Equipment	Accessory	35
Computer Equipment	Electronic Book	4
Computer Equipment	Games Console	94
Computer Equipment	Handheld Game	7
Computer Equipment	Keyboard	2
Computer Equipment	Laptop	218
Computer Equipment	Monitor / VDU	11
Computer Equipment	Netbook	31
Computer Equipment	Printer	4
Computer Equipment	Tablet Computer	204
Computer Equipment	(Blank)	108
Computer Component	(Blank)	14
Computer Component	Hard Disk	4
Computer Component	Modem	1
Telecoms Equipment	(Blank)	42
Telecoms Equipment	Sim Card	4
Telecoms Equipment	Telephone	12
Telecoms Equipment	Telephone / Payphone	1
Telecoms Equipment	Telephone / Mobile Phone	1067
	Total	1863

Category	Sub Category	Number of Items
2015 (from 20 th October)		
Computer Equipment	Accessory	9
Computer Equipment	Games Console	16
Computer Equipment	Hard Drive – External	5
Computer Equipment	Laptop / Netbook	48
Computer Equipment	Memory Card	5
Computer Equipment	PDA	3
Computer Equipment	Printer	3
Computer Equipment	Projector	2
Computer Equipment	Router / Switch / Modem	3
Computer Equipment	Software – Games	12
Computer Equipment	Tablet	35
Telephony	Mobile Phone (LOST)	2
Telephony	Phone Accessory (LOST)	5
Telephony	Mobile Phone	297
Telephony	Mobile Phone Case / Skin / Facia	14
Telephony	Phone Charger	15

Telephony	Sim Card	2
Telephony	Telephone	2
	Total	478
2016		
Computer Equipment	Accessory	40
Computer Equipment	Accessory (Mice, Keyboards, Etc)	18
Computer Equipment	Cables	13
Computer Equipment	Computer	38
Computer Equipment	Computer Monitor / VDU	15
Computer Equipment	E-Book	5
Computer Equipment	Flash Memory	23
Computer Equipment	Games Console	159
Computer Equipment	Handheld Game	5
Computer Equipment	Hard Drive – External	36
Computer Equipment	Laptop / Netbook	339
Computer Equipment	Memory Card	13
Computer Equipment	Network Card	3
Computer Equipment	Printer	4
Computer Equipment	Projector	7
Computer Equipment	Router / Switch / Modem	6
Computer Equipment	Scanner	5
Computer Equipment	Server	2
Computer Equipment	Software – Games	77
Computer Equipment	Software – Other	3
Computer Equipment	Solid State Drive (SSD) – External	4
Computer Equipment	Tablet	297
Telephony	Mobile Phone (LOST)	14
Telephony	Cabling	7
Telephony	Digital	1
Telephony	Hands Free Kit	5
Telephony	Headset	7
Telephony	Micro / SD Card	3
Telephony	Mobile Battery	7
Telephony	Mobile Phone	1940
Telephony	Mobile Phone Case / Skin / Facia	99
Telephony	Phone Accessories	14
Telephony	Phone Charger	100
Telephony	Sim Card	12
Telephony	Telephone	8
	Total	3329
2017		
Computer Equipment	Accessory	26

Computer Equipment	Accessory (Mice, Keyboards, Etc)	15
Computer Equipment	Cables	17
Computer Equipment	Component (PSU, Fans, RAM, Etc)	4
Computer Equipment	Computer	36
Computer Equipment	Computer Monitor / VDU	7
Computer Equipment	E-Book	4
Computer Equipment	Flash Memory	15
Computer Equipment	Games Console	128
Computer Equipment	Handheld Game	4
Computer Equipment	Hard Drive – External	13
Computer Equipment	Hard Drive - Internal	3
Computer Equipment	Laptop / Netbook	279
Computer Equipment	Memory Card	26
Computer Equipment	PDA	2
Computer Equipment	Printer	6
Computer Equipment	Projector	3
Computer Equipment	Router / Switch / Modem	4
Computer Equipment	Scanner	5
Computer Equipment	Software - Games	46
Computer Equipment	Software - Other	3
Computer Equipment	Solid State Drive (SSD) – External	2
Computer Equipment	Solid State Drive (SSD) – Internal	1
Computer Equipment	Tablet	204
Telephony	Mobile Phone (LOST)	2
Telephony	Cordless Phone	1
Telephony	Digital	1
Telephony	Hands Free Kit	1
Telephony	Headset	3
Telephony	Micro / SD Card	2
Telephony	Mobile Battery	4
Telephony	Mobile Phone	1683
Telephony	Mobile Phone Case / Skin / Facia	136
Telephony	Mobile Screen Projector	1
Telephony	Pager / Bleeper	1
Telephony	Payphone	4
Telephony	Phone Accessories	9
Telephony	Phone Charger	47
Telephony	Sim Card	4
Telephony	Telephone	8
	Total	2760

Q2

Year	Location	Postcode
2012	Prince of Wales Road, Norwich	NR1 1LL
2013	Prince of Wales Road, Norwich	NR1 1NJ
2014	Prince of Wales Road, Norwich	NR1 1LL
2015	UEA, Norwich	NR4 7TJ
2016	Castle Mall, Norwich	NR1 3DD
2017	Norfolk Showground	NR5 0TT