



March 2016

Freedom of Information Request Reference N^o: FOI 000595/16

I write in connection with your request for information received by the Norfolk Constabulary on the 8th February 2016 in which you sought access to the following information:

I am currently focusing on fraud within social media and how social media has become a platform in order to commit fraud much more openly than was previously possible.

Would it be possible to obtain the amount of recorded frauds committed through social media (E.G. Facebook, twitter etc.) and if the information is held the amount of financial loss to the victim.

As for time scales I would like to be able to go back as reasonable possible however to fulfil the criteria of this request could I request 01/01/2015 – 31/12/2015. If you are able to obtain information both prior to this and any 2016 data that would also be appreciated.

Norfolk Constabulary holds information relevant to your request.

Response to your Request

Norfolk Constabulary has located the following information as relevant to your request.

The following information has been extracted from the Constabulary's crime databases. These are all recorded as Non Counting Fraud Investigations and Non Counting Fraud Records, as these types of crime are referred to Action Fraud and are not included in statistical data submitted to the Home Office by the Constabulary.

Year	Details	Loss to victim
2014	Items purchased but goods not sent out	£5,000
2014	Purchase of car with outstanding finance	£5,600 – civil matter
2014	Items paid for but not received	£470
2014	Item paid for but not received	£180
2014	Item purchased but later found to be stolen	£100
2014	Booked a rental property but later found it was not available	£180
2014	Item purchased but later found to be stolen	£80
2014	Item purchased but was found to be stolen	£75
2014	Tickets paid for but did not receive	£60
2014	Item paid for but not received	£585
2014	Item purchased but was later found to be stolen	£30
2014	Tickets purchased but they had been reprinted and not valid	£60
2015	Item sold but monies not received	£850
2015	Vehicle purchased but found to be faulty	£750

2015	Vehicle paid for but not delivered	£450
2015	4 reports of items purchased but goods not delivered	£22,500
2015	Gift card purchased but balance less than paid for	£216.02
2015	Gift card purchased but balance less than paid for	£9.71
2015	Item paid for but not delivered	£1,500
2015	Item paid for but not delivered	Goods later received & no crimed
2015	Item purchased but not received	£75