



NORFOLK
CONSTABULARY
Our Priority is You

January 2017

Freedom of Information Request Reference N°: FOI 004648/16

I write in connection with your request for information received by the Norfolk Constabulary on the 28th December 2016 in which you sought access to the following information:

- 1 all deaths, serious accidents, slight accidents and damage only crash accidents in any of the supermarket car parks listed below please for the area covered by Norfolk Constabulary for each year starting from 1st January 2005 to 2016 (including what data is already available for) caused by any form of vehicle or bicycle.
 - Aldi
 - Asda
 - Booths
 - Budgens
 - Cooltrader
 - Co-op
 - Farmfoods
 - Fulton Foods
 - Iceland
 - Lidl
 - Morrisons
 - Sainsbury
 - Tesco
 - Waitrose

Norfolk Constabulary holds information relevant to your request.

Response to your Request

When responding to a request for information under the terms of the Freedom of Information Act (2000), a public authority is not obliged to provide information, if the authority estimates that the cost of the retrieval of the information requested, would be in excess of £450 (equivalent to 18 hours work).

The costs criteria relates to a request in its entirety, which means that if we cannot retrieve all of the information requested within the costs limit, we are not obliged to retrieve *any* of the information requested.

The Norfolk Constabulary estimates that to retrieve all of the information you have requested would exceed cost in excess of £450.

In order to establish what information is held, relevant to your request, we have contacted both our Roads Policing Unit and our Traffic Justice Unit. They have advised that the information you have requested is not held in any easily retrievable format. The Traffic Justice Unit have undertaken

research of collisions reports using a search tool and this has not returned any relevant records for 2016. They therefore have advised that the search facility may not be accurate and that they would need to manually review approximately 5,000 collisions reports for 2016 only, to see if any are relevant to your request.

Carrying put this research for just one year of information would exceed the appropriate limit for dealing with Freedom of Information requests, in terms of costs, and therefore Section 12(1) of the Freedom of Information Act applies.

Section 12(1) of the Freedom of Information Act states that a public authority is not obliged to:

“...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit”.

The Freedom of Information (Appropriate Limit and Fees) Regulations 2004, defines the ‘appropriate limit’ for Norfolk Constabulary as £450, and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

Advice and Assistance

Although excess cost removes the Constabulary’s obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relevant to your request, which was retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

The Roads Policing Unit collates statistical information relating to injury collisions and has provided the figures below. They cannot account for the significantly lower numbers for 2016. They also feel that this could be due to a change in the way officers have recorded this information or changes in recording systems.

Supermarket Name	Fatal	Serious	Slight	Non-Injury
2005				
Asda				5
Budgens			1	2
Total	-	-	1	7
2006				
Asda				4
Budgens			1	4
Co-op				5
Morrisons				5
Sainsbury			1	8
Tesco			5	15
Waitrose				4
Total	-	-	7	45
2007				
Aldi				2
Asda			3	8

Budgens			1	2
Co-op				5
Lidl				3
Morrisons			2	12
Sainsbury			2	18
Tesco				40
Waitrose			1	2
Total	-	-	9	92
2008				
Aldi				1
Asda			1	13
Budgens				5
Co-op				9
Lidl				4
Morrisons			1	8
Sainsbury				6
Tesco			5	29
Waitrose				3
Total	-	-	7	78
2009				
Aldi				1
Asda				7
Budgens				3
Co-op				4
Lidl				1
Morrisons				4
Sainsbury			1	13
Tesco			4	18
Waitrose				1
Total	-	-	5	52
2010				
Aldi				1
Asda				7
Budgens			1	2
Co-op				3
Morrisons			3	13
Sainsbury				7
Tesco		1		15
Total	-	1	4	48
2011				
Aldi				1
Asda			1	10

Budgens				5
Co-op				1
Iceland				1
Lidl				3
Morrisons				25
Sainsbury			2	18
Tesco			8	31
Waitrose				2
Total	-	-	11	97
2012				
Aldi				1
Asda			1	15
Boots				1
Budgens			1	2
Co-op				5
Iceland				1
Lidl				6
Morrisons			1	21
Sainsbury			2	17
Tesco			5	42
Waitrose		1		4
Total	-	1	10	115
2013				
Aldi			2	12
Asda		1	3	34
Budgens			2	3
Co-op			1	21
Iceland				1
Lidl		1	2	9
Morrisons		1	1	29
Sainsbury			3	29
Tesco			7	83
Waitrose			1	11
Total	-	3	22	232
2014				
Aldi			2	12
Asda			1	32
Boots				1
Budgens				6
Co-op			2	28
Iceland			1	1
Lidl			1	16

Morrisons			2	39
Sainsbury		1	2	35
Tesco		3	6	71
Waitrose			1	15
Total	-	4	18	256
2015				
Aldi			2	13
Asda			2	41
Boots				1
Budgens				7
Co-op				16
Iceland			1	
Lidl			1	12
Morrisons			3	39
Sainsbury			5	40
Tesco		3	9	99
Waitrose			1	21
Total	-	3	24	289
2016				
Aldi				1
Asda				1
Co-op				3
Morrisons				3
Sainsbury				1
Tesco			2	3
Total	-	-	2	12