



**NORFOLK**  
CONSTABULARY  
*Our Priority is You*

April 2017

**Freedom of Information Request Reference N<sup>o</sup>: FOI 004431/17**

I write in connection with your request for information received by the Norfolk Constabulary on the 3<sup>rd</sup> April 2017 in which you sought access to the following information:

- 1 Can you tell me how many warnings your officers have given out for speeding within 20 mph zones in Norwich by financial year since your force started enforcing 20 mph speed limits?
- 2 Can you tell me how many fines your officers have given out for speeding within 20 mph zones in Norwich by financial year since your force started enforcing 20 mph speed limits?
- 3 When did your force start enforcing 20 mph limits in Norwich?
- 4 How many streets do 20mph limits now cover within Norwich?

Norfolk Constabulary holds information relevant to your request.

**Response to your Request**

When responding to a request for information under the terms of the Freedom of Information Act, a public authority is not obliged to provide information if the authority estimates that the cost of the retrieval of the information requested would be in excess of £450 (equivalent to 18 hours work).

The costs criteria relates to a request in its entirety, which means that if we cannot retrieve all of the information requested within the costs limit, we are not obliged to retrieve *any* of the information requested.

The Norfolk Constabulary estimates that to retrieve all the information you have requested would exceed cost in excess of £450.

In order to establish what information is held by the Constabulary we have contacted our Central Ticket Office. They have advised that if an officer stops a vehicle, to issue the driver with a warning regarding their speed, this would be recorded within the officer's Pocket Note Book (PNB). This information is not then recorded elsewhere in any central location. Therefore the only way in which we could provide you with any figures, would be to request every officer to review their PNBs for any relevant information.

This would be an enormous task which would significantly exceed the appropriate limit for dealing with Freedom of Information requests, in terms of costs, and therefore Section 12(1) of the Freedom of Information Act applies.

Section 12(1) of the Freedom of Information Act states that a public authority is not obliged to:

*"...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit".*

The Freedom of Information (Appropriate Limit and Fees) Regulations 2004, defines the 'appropriate limit' for the Norfolk Constabulary as £450, and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

#### Advice & assistance

Although excess cost removes the Constabulary's obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relevant to your request, which was retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

The Central Ticket Office has provided the following information:-

Q2 Information is held in relation to the last 6 years.

Financial Year	Tickets Issued
2011/12	9
2012/13	14
2013/14	9
2014/15	1
2015/16	8
2016/17	4 (to date)

Q3 The Constabulary does not hold details of the number of streets which have a 20mph limit.

Q4 Officers will enforce limits where there is a local order.