



Norfolk Constabulary

Freedom of Information Department
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Dear

Our ref: FOI 000345/16

I write in connection with your request for information received by both Norfolk and Suffolk Constabularies on the 22nd January 2016. This response is being provided on behalf of Norfolk and Suffolk Constabularies as a result of ongoing collaboration.

In your requests you sought access to the following information:

Under the Freedom of Information Act 2000 I would like to request the following information in relation to your telecommunications services:

- 1 The current incumbent supplier for your telecommunications services including: business calls and lines, mobiles, internet and maintenance.
- 2 Type of phone system and equipment you have installed i.e. Avaya, Siemens, Nortel or Cisco?
- 3 The contract term/duration.
- 4 When the contract is due for renewal.
- 5 Could you confirm your tender process i.e. PQQ and Tender or RFQ / Quick Quote and also where the invitation to bid will be published i.e. BIP Tracker, Crown Commercial Services?

Norfolk and Suffolk Constabularies holds information relevant to your request.

Response to your request

The following information has been located as relevant to your request.

Telecommunications Services	Question 1	Question 3	Question 4
Business Calls & Lines	BT	-	Contract expired July 2015
Hardware (PABX)	Unify Enterprise Communications	-	Expires 31/03/2016
Mobiles	EE	Subject to expiry of data bundle	Approx 2017/18
Internet	Freeclix Talk Talk	Annual rolling contracts	Annual rolling contracts
Maintenance	Telefonica	3 years, 2 x 12 month	Expires 31/03/2018

		extensions	
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Q2

CISCO
Siemens

Q5 This will be EU Supply or Crown Commercial Services.

Further contract information is available on the Bluelight Procurement Database website. A link to the site has been provided below for your information:-

<https://www.blpd.gov.uk/foi/foi.aspx>