



# NORFOLK

## CONSTABULARY

*Our Priority is You*

Norfolk Constabulary

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Dear

### Freedom of Information Request Reference N<sup>o</sup>: FOI 003121/16

I write in connection with your request for information received by the Norfolk Constabulary on the 18<sup>th</sup> August 2016 in which you sought access to the following information:

I would like to know how many incidents you have been called to in the past three calendar years, up to and including today, involving drones.

Could you please provide the date the incident took place, the location, the nature of the incident and what it involved and whether any actions were taken.

Norfolk Constabulary holds information relevant to your request.

### Response to your Request

Norfolk Constabulary has located the following information as relevant to your request.

The details of incidents logged from July 2014 to December 2015 are provided on the attached response letter. There were no incidents logged in the year up to July 2014. Incidents for 2016 are provided below.

The following information is based on a keyword search of 'drone'.

Date	Location	Details	Action Taken
January 2016	Norwich	Neighbour has a drone and keeps driving it over caller's and other neighbour's gardens. Believes it has a camera on.	Advice given to owner of drone. No complaints
January 2016	East Bilney	Report of drone flying over playing field. This is contrary to signs at location.	Advised to contact the council and CAA number given.
February 2016	Norwich	Complaint that neighbour had flown drone into caller's window. No damage caused.	Incident logged
February 2016	Norwich	Further report of drone being flown into caller's window. No damage caused.	Logged but no offences committed
February 2016	Hunstanton	Drone with a camera flown over caller's garden. Believes drone belongs to an Estate Agent.	Incident logged, caller to make further enquiries with CAA

March 2016	A47	Report of drone above vehicle while driving.	Enquiries carried out. No further sighting.
March 2016	Dereham	Occupant woken on two mornings by a drone hovering over the house. Caller believes it is scoping property in order to commit a burglary.	Reassurance visit conducted & logged for future reference
March 2016	Great Yarmouth	Report of drone crashing into caller's tree.	No police action taken
March 2016	Dereham	Suspicious drone flying around.	Logged & advised that local officers will be made aware
April 2016	Diss	Caller reported drone hovering over him. Saw it again later in the day.	Local officers made aware
April 2016	Norwich	Report of drones being flown by neighbours. May have cameras on.	To be dealt with by council wardens
April 2016	Swaffham	Report of drone flying over caller's house. Concerned that it may be checking out his property/vehicles.	Caller to be visited to discuss security
April 2016	Attlebridge	Report of drone flying over caller's property. Concerned of burglaries in area.	Local officers made aware
April 2016	Wreningham	Caller concerned that drone is flying above and that military aircraft fly over low.	Incident logged
April 2016	Norwich	Report of drone with a camera being flown close to nursery.	Registered drone pilot. No concerns.
May 2016	Norwich	Large drone in area, hovering over residents property	Local officers made aware
May 2016	Norwich	Caller reporting a male flying a drone around houses. Also shouting abuse.	Footage viewed & no concerns or complaints. Had a valid licence.
May 2016	Stalham	Commercial drone flying over property	CAA made aware
June 2016	Thetford	People flying a drone over the common and near houses	No offences. No camera on drone.
June 2016	Norwich	Report of neighbour flying a drone, with a camera, over garden	Drone owner is a professional and aware of rules/regs.
June 2016	Great Yarmouth	Neighbour flying drone around the area. Has a camera on it.	No offences. Words of advice to be given.
June 2016	Norwich	Drone being flown over gardens and the road . Very low and close to cars.	Words of advice given re choice of location. No offences.
June 2016	Norwich	Report of male on scene with a drone. Has a camera on and is recording.	Caller spoken to and happy that no offences have been committed.
June 2016	Downham Market	Ip states there is a drone which keeps flying over his property. Feels harassed by this.	Incident logged and will call back if seen in future
June 2016	Long Stratton	Ip saying that someone is flying a drone over the houses and the gardens. Possibly has a camera on it.	Caller visited. Enquiries to be made to trace drone owner.
June 2016	Norwich	Report of 2 men looking at children in garden. Have captured images of the males with a drone.	Officer attendance. No sighting of males.

July 2016	Kings Lynn	Elderly caller reporting hearing drones or other noises coming from neighbours.	Incident logged.
July 2016	Norwich	IP's wife and friend were in the back garden where a drone flew overhead and hovered for several minutes. Felt like a significant invasion of privacy	Logged and enquiries to be made due to similar reports in area.
July 2016	Long Stratton	Caller reporting ongoing issues with a drone in the area. Is flying over houses and unsure if recording or not.	Officers attended. No offences.
July 2016	Great Yarmouth	IP reporting theft. Lost drone has been found by neighbours.	No crime. Likely that drone is still lost.
July 2016	Walsingham	Police attendance to the Tamil Pilgrimage. As part of the day a drone was sighted, 4 males spoken to who were taking pictures of their car using it. .	Logged for info.
July 2016	Dereham	Drone was seen over the garden, Ip regards as a breach of Data Protection Act as there was filming without prior permission.	Advised to contact the CAA
July 2016	Norwich	Caller believes that a male was arrested for using a drone at the prison and may be linked to drugs	Details logged
July 2016	Kings Lynn	Over the last few weeks IP and wife have noticed drone hovering over the property.	Logged for info.
July 2016	Norwich	Caller witnessed a group of shoplifters stealing what looks like a drone.	Suspects detained.
July 2016	Great Yarmouth	Caller out walking dog in the park reports a male flying a drone. Believes he was filming with it.	No offences.
July 2016	Kings Lynn	Group of males flying drones.	Part of a film crew
August 2016	Great Yarmouth	Caller concerned as male flying a drone on the playing fields close to callers address, concerned it may be filming	Local officers made aware
August 2016	Swaffham	Report of a drone in area.	Incident logged.
August 2016	Attleborough	Ip reporting neighbour who keeps flying a drone over informants land and maybe filming.	Officer attendance.
August 2016	Great Yarmouth	Ip reporting a drone currently flying around the houses, NFD.	No offences or breach of drone flying regulations
August 2016	Great Yarmouth	Report of a possible small aircraft. Could be linked to a report of a drone.	Officers in area to carry out enquiries
August 2016	Norwich	2 drones flying near to Ips house. Making a complaint of noise which is a nuisance.	Males flying drones spoken to and aware of regulations. No offences.
August 2016	Dereham	Ip has had a drone crash into her back garden. Owners turned up looking for it and been returned. IP concerned as drone may have been flown unsafely and was near to houses	Local officers made aware
August 2016	Norwich	Theft of a Drone from a shop	Logged for investigation