



NORFOLK
CONSTABULARY
Our Priority is You

Norfolk Constabulary

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Dear

Freedom of Information Request Reference N^o: FOI 003076/16

I write in connection with your request for information received by the Norfolk Constabulary on the 16th August 2016 in which you sought access to the following information:

I would like to request a FOI disclosure for the calibration and maintenance specific to the EEN010 Gatso camera on the A1067, Fakenham Road Taverham, and how the speed is calculated as part of the secondary check.

Please can you provide evidence of and/or answers to the following 5 points:

- 1 A current and valid calibration certificate specific to the Gatso camera at EEN010 Gatso camera on the A1067, Fakenham Road Taverham
- 2 After the camera has been returned following calibration please confirm if, apart from the calibration certificate, Gatsometer B.V provide a report on any faults detected and items replaced and, if so, please identify the items and what dates they were replaced, including batteries, that have required replacement.
- 3 After calibration, please confirm if the cameras are returned with a shutter speed of two photographs at intervals of 0.5 seconds, and if your Camera Enforcement Officers make any adjustments to the shutter speed or flash setting prior to reinstallation and, if so, what are the setting adjustments?.
- 4 Regarding the secondary check viewing, please advise how the viewing staff are trained for their task, who does the training, are certificates of completion provided, and are the staff given post training assessments or hard copy reference documentation.
- 5 Is the work of the viewing staff audited or reviewed at intervals?
- 6 Please confirm the distance between the calibration lines on the road which are part of the secondary check, so that one can calculate the speed if five lines are passed.

Norfolk Constabulary holds information relevant to your request.

Response to your Request

Norfolk Constabulary has located the following information as relevant to your request.

- Q1 The Gatso camera that was previously at this location is now decommissioned. This has been replaced by the Truvelo D-Cam digital speed camera. Further details of this camera can be found at www.truvelouk.com.

The current calibration certificate is attached.

- Q2 The Truvelo camera calibration certificates, as attached, document that the equipment has been tested and any additional reporting information. We have not received anything additional to this.
- Q3 This question is not applicable as the Gatso is no longer in service.
- Q4 All film reading staff are trained initially by the Camera Supplier Trainer, they receive certificates of completion and are given hard copy reference material. They also receive internal process training by supervisors.
- Q5 The work of the viewing staff is regularly audited and checked by their supervisor.
- Q6 This information is not held as the new Truvelo cameras work on piezo strips and not white lines – we do not hold the technical data for the distance between the strips – this would need to be obtained via Truvelo direct.

This response will be published on the Norfolk Constabulary's web-site www.norfolk.police.uk under the Freedom of Information pages at [Publication Scheme - Disclosure Logs](#).

Should you have any further queries concerning this request, please contact me quoting the reference number shown above.