



NORFOLK
CONSTABULARY
Our Priority is You

Norfolk Constabulary

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Dear

Freedom of Information Request Reference N^o: FOI 000272/16

I write in connection with your request for information received by the Norfolk Constabulary on the 18th January 2016 in which you sought access to the following information:

I would like to make the following Freedom of Information request relating to cyber crime:

In the last three years, how many of the following cyber threats have been reported to your force:

- **Webcam manager:** where criminals take over a webcam.
- **File hijacker:** where criminals hijack files and hold them to ransom
- **Keylogging:** where criminals record what you type on your keyboard
- **Screenshot manager:** allows criminals take screenshots of your computer screen
- **Phishing:** bogus emails asking for security information and personal details
- **Ad clicker:** allows a criminal to direct a victim's computer to click a specific link

If the above are not logged under specific crime codes, please use the terms in bold above as search terms.

I would like the totals for each cyber threats mentioned above broken down separately.

Please also break these totals down by calendar year for: 2013, 2014, and 2015.

Please note: the information I have requested relates to the number of crimes recorded, not necessarily the number of crimes solved.

However, if you do hold information for the numbers of crimes solved (or the number of crimes which include the search terms above), please also supply this for the last three calendar years.

Norfolk Constabulary holds information relevant to your request.

Response to your Request

Norfolk Constabulary has located the following information as relevant to your request.

The Joint Performance and Analysis Department has undertaken research of recorded crimes using the keywords as requested. The results are therefore based on the keywords being included within the description text or officer text fields on the crime database.

Keyword	Number of Crimes	Details
Webcam manager	0	
File Hijacker	0	
Keylogging	0	
Screenshot manager	0	
Phishing	1	2015 - undetected
Ad clicker	0	

Norfolk Constabulary can neither confirm nor deny that it holds any other information with regard to an exempt body as the duty in Section 1(1)(a) of the Freedom of Information Act 2000 does not apply by virtue of the following exemption:

- Section 23(5) Information supplied by or concerning certain Security Bodies.

Confirming or denying the existence of whether any other information is held would contravene the constrictions laid out within Section 23 of the Freedom of Information Act 2000 in that this stipulates a generic bar on disclosure of any information applied by, or concerning, certain Security Bodies.

This response will be published on the Norfolk Constabulary's web-site www.norfolk.police.uk under the Freedom of Information pages at [Publication Scheme - Disclosure Logs](#).

Should you have any further queries concerning this request, please contact me quoting the reference number shown above.