



August 2020

Freedom of Information Request Reference N°: FOI 002531/20

I write in connection with your request for information received by the Norfolk and Suffolk Constabularies on the 27th July 2020 in which you sought access to the following information:

I am writing to you under the Freedom of Information Act 2000 to request information on your complaints team. Please provide answers to the following:

- 1 How many people work for the team or teams which deal with public complaints against the force and specific officers / staff members?
- 2 Of the above, how many employees are:
 - (a) white
 - (b) non-white
 - (c) ethnicity unknown
- 3 Please provide a breakdown of the figures for non-white staff from the question above by ethnicity.

Response to your Request

The response provided below is correct as of 20th August 2020.

Norfolk and Suffolk Constabularies have considered your request and our response is below.

- Q1 The Professional Standards Department is a joint department for both Norfolk and Suffolk Constabularies. There are three specific teams which deal with public complaints and a total of 20 people in these teams; both police officers and members of police staff. In addition, there are individuals within the department who, may on occasions deal with complaints. There is also a large number of officers and police staff, across the two Constabularies, who are responsible for resolving/handling public complaints.
- Q2/3 The following relates to the recorded ethnicity of officers and staff, within the three public complaints teams, in the Joint Professional Standards Department:
- (a) White – English / Welsh / Scottish / Northern Irish / British (W1) x17
 - (b) Mixed / Multiple ethnic group – White and Asian (M3) x1
 - (c) Not Known / Not Provided x2