



**NORFOLK**  
CONSTABULARY  
*Our Priority is You*

July 2019

**Freedom of Information Request Reference N°: FOI 002445/19**

I write in connection with your request for information received by Norfolk Constabulary on the 4<sup>th</sup> July 2019 in which you sought access to the following information:

Please provide statistics of enforcement action carried out by Norfolk Police on the 2 bus lanes in Bowthorpe, Norwich.

Bus lane 1

Location: Runs between Earlham Green Lane, Earlham & Clover Hill Road, Bowthorpe.

Bus lane 2

Location: Runs on Humbleyard from Rawley Road towards Notridge Road side of Humbleyard.

Please provide:

- Details of any enforcement actions carried out in the year 2017

[Date, start time, end time, motorists caught, number of fines handed out, any other action taken against motorist]

For each motorist caught during operation, please provide details of Time, direction of travel (Earlham -> Bowthorpe / Bowthorpe -> Earlham), Vehicle type (Car, Van, HGV, Other), Fine handed out? if yes, fine status (Paid on time, paid late, outstanding, court action in progress, other action]

- Details of any enforcement actions carried out in the year 2018

[Date, start time, end time, motorists caught, number of fines handed out, any other action taken against motorist]

For each motorist caught during operation, please provide details of Time, direction of travel (Earlham -> Bowthorpe / Bowthorpe -> Earlham), Vehicle type (Car, Van, HGV, Other), Fine handed out? if yes, fine status (Paid on time, paid late, outstanding, court action in progress, other action]

Also please provide any details of motorists caught during times of patrols etc throughout 2017 & 2018 [Date, time, direction of travel (Rawley Road -> Humbleyard / Humbleyard -> Rawley Road), vehicle type (Car, Van, HGV, Other), fine handed out? if yes, fine status (Paid on time, paid late, outstanding, court action in progress, other action]

**Response to your Request**

When responding to a request for information under the terms of the Freedom of Information Act, a public authority is not obliged to provide information if the authority estimates that the cost of the retrieval of the information requested would be in excess of £450 (equivalent to 18 hours work).

The costs criteria relates to a request in its entirety, which means that if we cannot retrieve all of the information requested within the costs limit, we are not obliged to retrieve *any* of the information requested.

The Norfolk Constabulary estimates that to retrieve all the information you have requested would exceed cost in excess of £450.

It would exceed 18 hours to identify every time that enforcement action was carried out at the locations. We can provide the details of offences recorded when enforcement action was undertaken but there may be occasions where no offences were recorded. This information is not centrally recorded and would require significant research of officer's records covering the last 2 years.

This would therefore significantly exceed the appropriate limit for dealing with Freedom of Information requests, in terms of costs, and therefore Section 12(1) of the Freedom of Information Act applies.

Section 12(1) of the Freedom of Information Act states that a public authority is not obliged to:  
*"...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit"*.

The Freedom of Information (Appropriate Limit and Fees) Regulations 2004, defines the 'appropriate limit' for the Norfolk Constabulary as £450, and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

#### Advice and Assistance

Although excess cost removes the Constabulary's obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relevant to your request, which was retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Please see below recorded offences. We do not hold the direction of travel or details of any that were late in paying.

OFFENCE DATETIME	CCCJS OFFENCE DESC	LOC STREET	LOC TOWN	VEHICLE MAKE	VEHICLE MODEL	DISPOSAL COMPLETION METHOD
10/01/2017 12:25:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	NISSAN	QASHQAI	Paid
27/01/2017 22:09:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Clover Hill Road	Norwich	VAUXHALL	VIVARO	Paid
10/02/2017 10:45:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green lane	Norwich	PEUGEOT	BOXER	Paid
10/02/2017 01:53:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	PEUGEOT	107	Paid
10/02/2017 15:15:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green lane	Norwich	TOYOTA	AVENSIS	Paid
18/02/2017 17:35:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Earlham	FORD	KA	Paid

18/02/2017 17:45:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Earlham	RENAULT	CLIO	Cancelled
18/02/2017 17:45:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Earlham	RENAULT	CLIO	Cancelled
18/02/2017 16:55:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Bowthorpe	CITROEN	C3	Paid
20/02/2017 12:40:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	HONDA	CIVIC	Paid
20/02/2017 21:25:00	Use a prohibited vehicle on a road subject to a restriction / prohibition	Humbleyard	Bowthorpe	VOLKSWAGEN	POLO	Paid
23/02/2017 14:00:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Clover Hill Road	Bowthorpe	VAUXHALL	ASTRA	Cancelled
25/02/2017 16:45:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	HONDA	CIVIC	Paid
01/03/2017 12:45:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	PEUGEOT	807	Paid
27/04/2017 18:05:00	Use a prohibited vehicle on a road subject to a restriction / prohibition	Earlham Green Lane	Norwich	TOYOTA		Paid
27/04/2017 16:52:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	VOLKSWAGEN		Paid
28/05/2017 20:35:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	VAUXHALL	CORSA	Paid
18/08/2017 20:30:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	VAUXHALL	CORSA	Paid
22/09/2017 08:00:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	MERCEDES		Paid
26/10/2017 19:05:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	PEUGEOT	KISBEE	Prosecuted
02/11/2017 16:12:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by ACD	Cloverhill Road	Norwich	CITROEN	C3	Prosecuted
30/11/2017 19:30:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	DAEWOO	MATIZ	Paid

19/12/2017 08:32:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Bowthorpe	CITROEN	C4	Paid
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OFFENCE DATETIME	CCCJS OFFENCE DESC	LOC STREET	LOC TOWN	VEHICLE MAKE	VEHICLE MODEL	DISPOSAL COMPLETION METHOD
10/02/2018 17:35:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Earlham	TOYOTA	YARIS	Paid
04/03/2018 14:40:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Bowthorpe	LAND ROVER		Paid
27/02/2018 15:00:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Earlham, Norwich	PEUGEOT	407	Paid
17/03/2018 16:50:00	Use a prohibited vehicle on a road subject to a restriction / prohibition	Earlham Green Lane	Norwich	VAUXHALL	CORSA	Paid
27/04/2018 16:15:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Clover Hill Road	Bowthorpe	TOYOTA	YARIS	Paid
27/04/2018 15:55:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Clover Hill Road	Bowthorpe	FIAT	PUNTO	Paid
18/05/2018 14:35:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Clover Hill Road	Bowthorpe	MAZDA	3	Paid
13/06/2018 17:20:00	Drive a motor vehicle otherwise than in accordance with a licence - non-endorsable offence	Rawley Road	Norwich	VOLKSWAGEN	GOLF	Prosecuted
17/07/2018 09:25:00	Drive vehicle and fail to comply with an indication given by a traffic sign - local traffic order outside Greater London	Earlham Green Lane	Norwich	VW		Paid
20/07/2018 18:30:00	Use a prohibited vehicle on a road subject to a restriction / prohibition	Earlham Green Lane	Norwich	BMW	323	Prosecuted
21/08/2018 16:25:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	MERCEDES	CLA	Paid
21/09/2018 20:05:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other	Earlham Green Lane	Bowthorpe	VAUXHALL	MERIVA	Paid

	than ACD					
23/09/2018 17:00:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Earlham	JAGUAR	XTYPE	Prosecuted
23/09/2018 16:45:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Earlham	VOLKSWAGEN	GOLF	Paid
04/10/2018 17:29:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Clover Hill Road	Norwich	FORD	FIESTA	Paid
31/10/2018 10:01:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Road	Bowthorpe	RENAULT	CLIO	Paid
31/10/2018 22:35:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Road	Bowthorpe	RENAULT	MEGANE	Paid
04/10/2018 17:11:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Clover Hill Road	Bowthorpe	VAUXHALL	ASTRA	Prosecuted
28/12/2018 12:04:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Earlham	AUDI	A6	Paid
28/12/2018 12:00:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Earlham	VW	GOLF	Paid
17/02/2018 11:37:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Bowthorpe	FORD	FOCUS	Paid
02/05/2018 17:45:00	Use a prohibited vehicle on a road subject to a restriction / prohibition	Earlham Green Road/Junction Chapel Break	Norwich	LDV	MAXUS	Prosecuted
02/05/2018 17:45:00	Use a prohibited vehicle on a road subject to a restriction / prohibition	Earlham Green Lane/Junction Chapel Break	Norwich	HONDA	CIVIC	Cancelled
05/06/2018 17:45:00	Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	Earlham Green Lane	Norwich	RENAULT	MEGANE	Prosecuted