



NORFOLK
CONSTABULARY
Our Priority is You

Norfolk Constabulary

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Dear

Freedom of Information Request Reference N^o: FOI 000171/16

I write in connection with your request for information received by the Norfolk Constabulary on the 12th January 2016 in which you sought access to the following information:

How many attacks or assaults were reported by taxi drivers in Norwich from 2010 to 2015 (whether by financial or calendar year is fine)?

I appreciate your search system may mean you have to search for something different than 'attack' so please do adjust as suits and using postcodes NR1 to NR7 is fine.

If you could break down this information by general location of the assault and as much detail on the incident as possible would be great.

Norfolk Constabulary holds information relevant to your request.

Response to your Request

When responding to a request for information under the terms of the Freedom of Information Act, a public authority is not obliged to provide information if the authority estimates that the cost of the retrieval of the information requested would be in excess of £450 (equivalent to 18 hours work).

The costs criteria relates to a request in its entirety, which means that if we cannot retrieve all of the information requested within the costs limit, we are not obliged to retrieve *any* of the information requested.

The Norfolk Constabulary estimates that to retrieve all the information you have requested would exceed cost in excess of £450.

In order to establish what information is held, relevant to your request, we have contacted our Joint Performance and Analysis Department (JPAD). They have advised that when recording a crime on the Constabulary's Crime and Intelligence System there is a field that can be completed which relates to victim occupation. This is not a mandatory field and therefore, as a guide, they have looked at the number of crimes where this field has been completed. From 1st January 2015 to 19th October 2015 there were 13,899 Violence against the Person offences and of these 10,351 crimes do not have an occupation completed.

We believe that to provide you with an accurate response we would need to review all of those crimes where the victim occupation field has not been completed, to see if relevant information is held elsewhere within the crime. Obviously the figures would be lower for the postcode areas requested but these figures are for the part of 2015 only.

Therefore to provide an accurate response would exceed the appropriate limit for dealing with a Freedom of Information request, in terms of costs, and therefore Section 12(1) of the Freedom of Information Act applies.

Section 12(1) of the Freedom of Information Act states that a public authority is not obliged to:

“...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit”.

The Freedom of Information (Appropriate Limit and Fees) Regulations 2004, defines the ‘appropriate limit’ for the Norfolk Constabulary as £450, and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

Advice & assistance

Although excess cost removes Norfolk and Suffolk Constabularies obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relevant to your request, which was retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Please note some of the below may refer to the victim having the occupation of Taxi Driver but the offence is not linked to that occupation.

Crime Created Year	Crime Banding	Description	Neighbourhood	Postcode	Description Text
2015	Violence Against Person	Pursue course of conduct in breach of Sec 1 (1) which amounts to stalking	F11 Norwich West	NR5	Not related to victim occupation
2014	Violence Against Person	Common Assault & Battery	F11 Norwich West	NR2	On route there was a disagreement over the cost of the fare. Male grabs taxi drivers left arm and shouts aggressively I want my change. Taxi driver tells male he will call the police and on doing so the male push the taxi driver once to the chest, causing him the lean backwards.
2012	Violence Against Person	Assault Occasioning Actual Bodily Harm	F31 Norwich East	NR1	Punched him with the clenched fist of his right hand on a number of occasions.
2012	Violence Against Person	Causing Intentional Harassment, Alarm Or Distress	F31 Norwich East		Male directing insulting and abusive words towards the IP who is a self-employed taxi driver.
2015	Violence Against Person	Causing Intentional Harassment, Alarm Or Distress	F21 Norwich North	NR1	The victim is a taxi driver and has dropped a male home to the above address. Following an argument over the male not paying the fare, the males father, the suspect, has come out of the address and become aggressive toward the taxi driver.

2012	Violence Against Person	Common Assault & Battery	F31 Norwich East		Offender slapped taxi driver across back of head after being picked up as a paying fare. Offender intoxicated at time.
2013	Violence Against Person	Racially or religiously aggravated intentional harassment, alarm or distress	F31 Norwich East	NR1	BETWEEN STATED TIMES MALE WHO WAS SAT IN THE REAR OF A TAXI BECAME ABUSIVE TOWARDS THE DRIVER
2011	Violence Against Person	Common Assault & Battery	F31 Norwich East		Customer was heavily intoxicated and could not remember home address. She became aggressive with the taxi driver after he asked for his fee and attacked him by hitting him across the back of the head.
2013	Violence Against Person	Causing Intentional Harassment, Alarm Or Distress	F31 Norwich East	NR1	Taxi driver was shouted at, sworn at and harassed by another taxi driver.
2015	Violence Against Person	Common Assault & Battery	F21 Norwich North	NR3	Victim is a taxi driver. While driving down road an unknown male has ran after his taxi and thrown his kebab on his vehicle. He got out of his taxi to confront the male who has then punched him once to the face before making off.
2011	Violence Against Person	Assault Occasioning Actual Bodily Harm	F41 Norwich South	NR1	Not related to victim occupation
2011	Violence Against Person	Causing Intentional Harassment, Alarm Or Distress	F31 Norwich East	NR1	Male has been asked to pay for a taxi fare up front and has become angry. He has shouted and sworn at the taxi driver making threats to hit him.
2014	Violence Against Person	Racially or religiously aggravated common assault or beating	F31 Norwich East	NR1	Couple requested a Taxi to take them home having been drinking in the city. Female opened the door to the taxi as she felt sick and vomited onto the road just outside the taxi door. The taxi driver told her to get out of the taxi and she ranted racial abuse at the driver and tried to slap him across the face hitting him on his nose causing pain and discomfort.
2011	Violence Against Person	Racially or religiously aggravated harassment, alarm or distress	F31 Norwich East		Between stated times victim states he was approached by the suspect who was racially abusive
2012	Violence Against Person	Common Assault & Battery	F31 Norwich East	NR3	i/p works as a taxi driver. He picked 2 male passengers up and dropped them near the bus stop. Dispute over the fare resulted in males being abusive and running off him. As they left, one of the males picked up a large cobble stone and threw it at i/p. The stone missed i/p but smashed the glass of the bus stop.

2013	Violence Against Person	Racially or religiously aggravated common assault or beating	F21 Norwich North	NR3	punched the driver in the side of the face before getting out and throwing food in through the open rear window of the taxi.
2012	Violence Against Person	Racially or religiously aggravated intentional harassment, alarm or distress	F41 Norwich South		The victim was working as a taxi driver collecting fares within Norwich. Argument ensued and DP became aggressive, swearing at the victim threatening to hit him and being racially abusive.
2010	Violence Against Person	Common Assault & Battery			The IP (a taxi driver) has collected a female. After telling the female that she owes £5, she has refused, become aggressive and attempted to punch the taxi driver in the face. He has defended himself by putting his arms up to his face which she has then inadvertently punched.
2014	Violence Against Person	Common Assault & Battery	F21 Norwich North	NR3	ip is a taxi driver who stopped his cab at destination. Once stopped suspect has stated she would go and get money from inside and as taxi driver has started to get out as well , suspect has pushed door onto driver causing him to fall back inside cab, causing no injury.
2014	Violence Against Person	Common Assault & Battery	F21 Norwich North		The victim is a taxi driver. He took a fare to near her H/A. On arrival she got out of the taxi, without paying the fare of £5.50. When challenged she kicked him in the crotch.
2011	Violence Against Person	Assault Occasioning Actual Bodily Harm	F11 Norwich West		Ip is a taxi driver and had collected a fare. Whilst sitting at red traffic lights group of youths walked across crossing in front of taxi. One youth jumped on bonnet then laid down. Driver unable to go forward due to group reversed slowly. Male slid from bonnet extremely drunk and became aggressive kicking drivers side panels of taxi causing dents. Driver got out and was attacked by numerous youths suffering very minor injuries.
2011	Violence Against Person	Fear Or Provocation Of Violence	F41 Norwich South		Suspect has been abusive and threatening to taxi driver.
2014	Violence Against Person	Assault Occasioning Actual Bodily Harm	F21 Norwich North	NR3	Following a verbal argument the IP has been punched in the head by the suspect. Nothing to suggest linked to victim's occupation.

2011	Violence Against Person	Fear Or Provocation Of Violence	F21 Norwich North		<p>At material times victim who is a taxi driver collected three passengers from address. The males were all drunk and one of the rear passengers was verbally aggressive to the victim. The victim refused to take the passengers and the rear passenger tried to grab the keys from the victim who removed them and got out of the car. The rear passenger then approached victim swinging at him. Another one of the males went between them. The male then threw a bottle of vodka at the vehicle which smashed causing no damage. The male then began to swing his fists at victim again. As he approached victim the victim punched him once in the face causing him to fall to the ground. Offender then walked off and victim got back in to his car and drove away.</p>
2012	Violence Against Person	Racially or religiously aggravated common assault or beating	F31 Norwich East	NR1	<p>I/P is a black cab taxi driver. One of the females then became aggressive and was racially abusive. This female came close to him and he told her to stay back and gently pushed her away in self defence. She then kicked him in the groin.</p>
2013	Violence Against Person	Assault Occasioning Actual Bodily Harm	F31 Norwich East		<p>I/p has been waiting for a fare when d/p has walked over his vehicle causing dents to bonnet and boot and when he was challenged by I/p it appears the I/p has been punched in the face and the offender has made off.</p>
2013	Violence Against Person	Common Assault & Battery	F31 Norwich East	NR2	<p>FOLLOWING VERBAL ARGUMENT, SUSPECT WAS SEEN BY VICTIM TO SMASH OFFSIDE WING MIRROR GLASS OF VEHICLE WITH HIS RIGHT HAND. SUSPECT HAS THEN SPAT IN THE VICTIM'S FACE.</p>
2013	Violence Against Person	Racially or religiously aggravated intentional harassment, alarm or distress	F31 Norwich East	NR3	<p>IP is a taxi cab driver and he was approached by suspect. Suspect spoke to IP regarding his method of driving and then was racially abusive.</p>
2014	Violence Against Person	Common Assault & Battery	F31 Norwich East	NR3	<p>I/P is a taxi driver who took male to his home address. Male did not have money for fare and requested a stop at the cash point. Male left taxi to get money and was unable to use machine. Taxi driver stated he would not take male without available funds. Male then slammed car door really hard, taxi driver got out and stated "there is no need to do that". Male became threatening to taxi driver, pushing him in his chest with both hands and goading</p>

					him to fight. Taxi driver got back into taxi to leave and male kicked the boot hard causing damage to the vehicle.
2013	Violence Against Person	Common Assault & Battery	F21 Norwich North		Report from a taxi driver that a male had vomited in the rear of his taxi and when he challenged him about this he was assaulted by being pushed up against his taxi. The male then walked off with his partner but returned moments later and grab the IP's coat and pushed him up against his taxi again.
2011	Violence Against Person	Fear Or Provocation Of Violence	F11 Norwich West	NR5	The DP had been drinking and was taken home in a taxi on arrival at h/a DP did not have means to pay for the taxi and when the taxi stated he would call the police the DP became aggressive towards the driver and punched the taxi 3 times before picking a wrench and raising it above his head in a threatening manner causing the driver to drive away in fear he was about to be assaulted.
2014	Violence Against Person	Common Assault & Battery	F21 Norwich North	NR3	Male refused to pay and became very abusive. He swung out with his right arm and struck I/P across the face, causing no injury.
2014	Violence Against Person	Common Assault & Battery	F11 Norwich West	NR5	Between the times stated a male has made threats towards the I/P to beat him up and cause him damage.
2014	Violence Against Person	Racially or Religiously Aggravated Assault - ABH	F31 Norwich East	NR2	kick the male back in order to defend himself and whilst this is going on the female has reached through the open door and taken the keys from the ignition.
2010	Violence Against Person	Common Assault & Battery	F21 Norwich North	NR7	The IP, a taxi driver was taking two female passengers when one of the female passengers decided she wanted to get out of the car and started yelling at the IP to stop the car, which he did, somehow due to her behaviour she managed to get into the drivers seat and start revving the engine, the IP thought she was going to driver off so grabbed her arm, this is when the IP alleges he was struck in the neck with a clenched fist to the left side.
2012	Violence Against Person	Assault Occasioning Actual Bodily Harm	F21 Norwich North	NR3	Domestic incident not related to victim occupation.

This response will be published on the Norfolk Constabulary's web-site www.norfolk.police.uk under the Freedom of Information pages at [Publication Scheme - Disclosure Logs](#).

Should you have any further queries concerning this request, please contact me quoting the reference number shown above.