



NORFOLK
CONSTABULARY
Our Priority is You

January 2017

Freedom of Information Request Reference N^o: FOI 000121/17

I write in connection with your request for information received by the Norfolk Constabulary on the 5th January 2017 in which you sought access to the following information:

For the period beginning January 2006 until the end of December 2016, please provide information for the following questions.

- 1 How many cyclists make complaints to (relevant department) about road safety every month?
- 2 How many road safety incidents take place each month involving a cyclist?
- 3 How many crashes occur each month involving a cyclist and a motor vehicle?

If the data doesn't stretch back to 2006, please use the earliest that you have. When possible, please break up data month by month.

Norfolk Constabulary holds information relevant to your request.

Response to your Request

When responding to a request for information under the terms of the Freedom of Information Act (2000), a public authority is not obliged to provide information, if the authority estimates that the cost of the retrieval of the information requested, would be in excess of £450 (equivalent to 18 hours work).

The costs criteria relates to a request in its entirety, which means that if we cannot retrieve all of the information requested within the costs limit, we are not obliged to retrieve *any* of the information requested.

The Norfolk Constabulary estimates that to retrieve all of the information you have requested would exceed cost in excess of £450.

In order to establish what information is held, relevant to your request, we have contacted our Joint Performance and Analysis Department and Roads Policing Unit. We have been advised that, with regards to part 1 and 2 of your request, this would exceed the 18 hour limit. For the period requested, 7,370 incident reports have been created by the Force Contact and Control Room which mention 'cyclist'. Obviously these will refer to all sorts of different incidents, many of which will not be relevant to your request. The only way to identify incidents that are relevant to your request, would be to manually review the details of each one.

Based on just 2 or 3 minutes each, this would significantly exceed the appropriate limit for dealing with Freedom of Information requests, in terms of costs, and therefore Section 12(1) of the Freedom of Information Act applies.

Section 12(1) of the Freedom of Information Act states that a public authority is not obliged to:

“...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit”.

The Freedom of Information (Appropriate Limit and Fees) Regulations 2004, defines the ‘appropriate limit’ for Norfolk Constabulary as £450, and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

Advice and Assistance

Although excess cost removes the Constabulary’s obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relevant to your request, which was retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

The Roads Policing Unit has provided the number of injury collisions involving a pedal cyclist.

Month	Fatal	Serious	Slight	Total
2006				
January	0	3	11	14
February	0	1	18	19
March	1	1	6	8
April	1	1	18	20
May	0	3	14	17
June	0	7	18	25
July	1	3	18	22
August	0	1	18	19
September	0	1	13	14
October	1	2	24	27
November	1	1	10	12
December	0	4	10	14
Total	5	28	178	211
2007				
January	0	4	9	13
February	0	4	16	20
March	0	3	17	20
April	0	2	20	22
May	0	1	16	17
June	0	2	20	22
July	1	3	12	16
August	0	0	17	17
September	0	4	30	34
October	0	4	19	23
November	0	3	9	12
December	1	0	16	17

Total	2	30	201	233
2008				
January	1	4	9	14
February	0	1	16	17
March	0	0	8	8
April	0	2	9	11
May	0	2	17	19
June	0	5	20	25
July	0	2	19	21
August	0	6	13	19
September	0	6	22	28
October	0	4	13	17
November	0	7	19	26
December	0	0	11	11
Total	1	39	176	216
2009				
January	0	4	14	18
February	0	5	10	15
March	0	1	13	14
April	0	4	14	18
May	0	2	16	18
June	0	4	16	20
July	0	4	23	27
August	0	3	14	17
September	1	1	22	24
October	0	3	16	19
November	0	2	25	27
December	0	4	12	16
Total	1	37	195	233
2010				
January	0	2	5	7
February	0	1	10	11
March	0	2	14	16
April	0	2	7	9
May	0	5	14	19
June	0	2	25	27
July	0	3	16	19
August	0	2	12	14
September	1	3	13	17
October	0	1	13	14
November	0	0	16	16
December	0	1	12	13
Total	1	24	157	182
2011				
January	0	0	15	15

February	0	1	12	13
March	0	5	13	18
April	0	2	12	14
May	0	2	17	19
June	0	4	22	26
July	0	3	22	25
August	0	3	13	16
September	0	5	18	23
October	1	2	18	21
November	0	4	23	27
December	0	3	13	16
Total	1	34	198	233
2012				
January	0	2	22	24
February	0	1	8	9
March	0	2	12	14
April	0	1	17	18
May	1	2	14	17
June	1	3	16	20
July	0	4	27	31
August	0	6	24	30
September	0	7	16	23
October	0	5	21	26
November	0	1	10	11
December	0	3	11	14
Total	2	37	198	237
2013				
January	0	1	12	13
February	0	0	11	11
March	0	2	16	18
April	1	1	11	13
May	0	4	12	16
June	0	4	20	24
July	0	4	24	28
August	0	4	17	21
September	0	3	31	34
October	0	4	22	26
November	0	6	19	25
December	1	2	17	20
Total	2	35	212	249
2014				
January	0	2	21	23
February	0	0	14	14
March	0	1	18	19
April	0	1	12	13

May	0	3	20	23
June	0	5	17	22
July	0	2	20	22
August	0	4	17	21
September	0	2	23	25
October	0	2	17	19
November	0	6	16	22
December	0	6	20	26
Total	0	34	215	249
2015				
January	0	7	10	17
February	0	4	4	8
March	0	4	12	16
April	0	6	14	20
May	0	3	19	22
June	1	3	18	22
July	0	4	24	28
August	0	5	17	22
September	0	2	23	25
October	0	6	20	26
November	1	3	11	15
December	0	2	13	15
Total	2	49	185	236
2016				
January	0	5	9	14
February	0	8	15	23
March	0	7	5	12
April	0	3	14	17
May	0	6	16	22
June	0	3	11	14
July	0	8	29	37
August	0	4	16	20
September	0	10	22	32
October	1	10	21	32
November	0	2	29	31
December	0	1	14	15
Total	1	67	201	269