



February 2017

Freedom of Information Request Reference N^o: FOI 000165/17

I write in connection with your request for information received by the Norfolk Constabulary on the 6th January 2017 in which you sought access to the following information:

I hereby request the following information relating to drones (also known as unmanned aerial vehicles):

- 1 The number of incidents involving drones reported to your force in the following three periods: 01/01/2014 to 31/12/2014; 01/01/2015 to 31/12/2015; 01/01/2016 to 31/12/2016.
- 2 For each incident please provide: the date, a summary of the incident and the outcome of any investigation - ie. No suspect(s) identified; if suspect(s) arrested whether they were charged; cautioned; or no further action was taken.

Norfolk Constabulary holds information relevant to your request.

Response to your Request

Norfolk Constabulary has located the following information as relevant to your request.

The Constabulary has undertaken research of recorded incidents which contain the word 'drone'. Each of these have been reviewed to locate the details requested.

Please see below:-

Date	Details of report	Outcome
July 2014	IP COMPLAINING ABOUT WAY REPORTED INCIDENT REGARDING A DRONE WAS DEALT WITH YESTERDAY	Explained to IP that no crime had been committed
July 2014	NEIGHBOUR LANDED A 'DRONE' IN INFORMANTS GARDEN ON 2 OCCASIONS	No offences identified
July 2014	INFORMANT REPORTING A NEIGHBOUR FROM ROUND THE CORNER IS FLYING A DRONE, CONCERNED IT IS BEING USED TO FILM PEOPLE	Words of advice given
August 2014	REPORT OF A NEIGHBOUR FLYING A DRONE TYPE UAV WITH A CAMERA FITTED TO THE BOTTOM OVER INFORMANTS PROPERTY ON REGULAR OCCASIONS	Words of advice given
August 2014	REPORT OF LOST DJI PHANTOM QUAD COPTER. IT IS A REMOTE CONTROL DRONE WITH CAMERA.	Logged for info
September 2014	REPORT OF A MALE WITH A CAMERA DRONE RECORDING WHAT IS IN BACK GARDENS OF PROPERTIES	No drone seen and vehicle not at location
September 2014	NOISE NUISANCE DRONE LIKE SOUND BEEN HEARD FOR PAST 3 DAYS. POSSIBLY A GENERATOR FROM NEARBY FACTORY.	Advised to report to Environmental Health

2014	TOTAL NUMBER OF REPORTS	7
February 2015	DURING CALL, CALLER SAYS HE HAS HAD DRONES LOOKING INTO HIS HOUSE	Caller believed to have mental health issues
February 2015	INFM WAS FLYING HIS DRONE HELICOPTER OVER NATURE RESERVE TODAY WHEN IT WENT OUT OF CONTROL. DRONE NOT FOUND.	Logged for info
February 2015	INFT FOUND A DRONE/PLANE IN HIS BACK GARDEN WITH A CAMERA ON	To be handed in to police station
February 2015	INFM PHONING IN TO SAY THAT HE CAN SEE A DRONE IN THESKY.	Report logged
February 2015	LINKED TO FOUND DRONE. TO BE HANDED INTO POLICE.	Logged
March 2015	COMPLAINT REGARDING AN ESTATE AGENT WHO HAS BEEN AT NEIGHBOURS PROPERTY TAKING AERIAL PHOTOS WITH A DRONE	No offences identified
April 2015	REPORTS OF A DRONE BEING FLOWN OVER INFORMANTS GARDEN AND PROPERTY. LANDED IN NEIGHBOURS PROPERTY.	For information only, no action required
April 2015	CALLER REPORTING RED FLASHING LIGHTS LOW IN THEY SKY. MAYBE A DRONE.	Logged for info
April 2015	INFT WAS IN HER GARDEN AND BECAME AWARE THAT A DRONE FLYING OVER HER. ANNOYED AS IT SEEMED TO BE FILMING OVER HER FOR QUITE A WHILE.	Logged, no action required
May 2015	REPORTED SIGHTING OF A DRONE OVER PROPERTY, HOVERED AROUND THE AREA FOR APPROX 5-10 MINUTES	Local officers made aware
May 2015	REPORT OF NEIGHBOUR FLYING A DRONE OVER INFORMANTS (AND OTHER) GARDENS ON REGULAR OCCASIONS	No offences identified and words of advice given
May 2015	REPORTS OF A DRONE FLYING OVER THE MAIN STAGE AT RADIO 1'S BIG WEEKEND, EARLHAM PARK	No further information
May 2015	DRONE REPORTED TO BE HOVERING ABOUT HOUSES ON INFORMANTS STREET	No action taken
June 2015	DRONE HELICOPTER FLYING OVER GARDENS.	Advice given
June 2015	METALIC LOOKING, LARGE DRONE, FLASHING LIGHTS FLYING AROUND THE AREA	Advice given
June 2015	NEIGHBOUR HAS A DRONE WITH A CAMERA AND HAS BEEN FLYING IT OVER CALLER'S BACK GARDEN.	Logged for info
June 2015	BEEN OFFERED AERIAL PHOTO OF CALLER'S HOUSE WHICH MALE HAD TAKEN WITH A 'DRONE'	Logged for info
June 2015	REPORT OF DRONE FLYING OVER HOUSE AND NEIGHBOURING PROPERTIES AND NOT FOR THE FIRST TIME.	Caller advised that Aviation Authority are lead for prosecutions. No further action.
June 2015	CALLER REPORTS SOMEONE NEARBY, HOVERING A DRONE OVER HIS GARDEN AND POSSIBLY FILMING.	No offences identified. Possible intelligence for CAA referral
June 2015	FURTHER REPORTS OF DRONE BEING FLOWN OVER PROPERTY	No offences identified and words of advice given
June 2015	REMOTE CONTROL HELICOPTER/DRONE HOVERING OVER CALLER'S GARAGE	Consideration to be given to CAA referral
July 2015	DRONE BEING FLOWN OVER NURSERY ON MORE THAN ONE OCCASION	Local Safer Neighbourhood Team to be informed
July 2015	DRONE REPORTED TO HAVE FLOWN OVER CALLER'S HOUSE AND ACROSS THE ROAD	PCSO reports no sign of drone
July 2015	CALLER IS OPERATING A DRONE IN THE AREA OF THE OLD WINDMILL	Logged for info
July 2015	DRONE SEEN FLYING OVER SCHOOL PLAYGROUND	No action taken. Caller to check relevant legislation.

July 2015	REPORT OF A DRONE FLYING IN AREA. CONCERNS COULD BE IN FLIGHT PATH.	Information circulated for observations.
July 2015	DRONE REPORTED TO BE FLYING OVER CALLER'S PROPERTY	No action taken. Caller to check relevant legislation.
July 2015	DISPUTE OVER A DRONE USED TO FILM THE INFORMANT AND FAMILY	All parties spoken to.
August 2015	CALLER HAS FOUND A DRONE SITTING ON TOP OF HER VEHICLE	Handed into police station
August 2015	CALLER STATES THAT TWO OR THREE TIMES GROUPS HAVE BEEN BRINGING DRONES & FLYING THEM OVER THE COMMUNAL AREA	Logged. Group had left location.
August 2015	CALLER WITNESSED A MALE FLYING A DRONE ON THE SCHOOL FIELD	Reported for info only
August 2015	STAFF HAVE FOUND A DRONE IN THE GROUNDS OF THE PRISON	Logged for info
August 2015	SAYS THERE IS A DRONE FLYING OVER HER	Advice given
September 2015	CALLER WILL BE FILMING IN AREA USING A DRONE	Logged for info
September 2015	CALLER BELIEVES THAT A DRONE HAS BEEN FLYING OVER HIS HOUSE. IT WAS JUST OVER THE CHIMNEY POTS & HAD FLASHING LIGHTS ON IT.	Logged for info
September 2015	CALLER HAS FOUND A DRONE IN THE WOODS	Logged
September 2015	CALLER IS A DRONE PILOT & INFORMING POLICE THAT HE WILL BE USING DRONG ABOVE THE LIGHTHOUSE	Logged for info only
October 2015	FEMALE REPORTS MALE CAN SEE INTO HER GARDEN USING A DRONE	Logged for info
October 2015	CALLER BELIEVES THAT SOMEONE IS SENDING DRONES TO LOOK AROUND HIS AREA	Logged for information
December 2015	CALLER IS A LICENCED DRONE OPERATOR & WILL BE USING A DRONE IN THE AREA	Advising for info only
December 2015	Theft of drone from a shed	Crimed
December 2015	Caller concerned that a neighbour is flying a drone with a camera over her garden.	Words of advice given
2015	TOTAL NUMBER OF REPORTS	42
January 2016	Report of a lost drone	Logged
January 2016	Neighbour has a drone and keeps driving it over caller's and other neighbour's gardens. Believes it has a camera on.	Advice given to owner of drone. No complaints
January 2016	Report of drone flying over playing field. This is contrary to signs at location.	Advised to contact the council and CAA number given.
February 2016	Complaint that neighbour had flown drone into caller's window. No damage caused.	Incident logged
February 2016	Further report of drone being flown into caller's window. No damage caused.	Logged but no offences committed
February 2016	Drone with a camera flown over caller's garden. Believes drone belongs to an Estate Agent.	Incident logged, caller to make further enquiries with CAA
March 2016	Report of drone above vehicle while driving.	Enquiries carried out. No further sighting.
March 2016	Report of a drone theft	Crimed
March 2016	Caller reporting use of a drone to carry out filming	Logged for info
March 2016	Occupant woken on two mornings by a drone hovering over the house. Caller believes it is scoping property in order to commit a burglary.	Reassurance visit conducted & logged for future reference
March 2016	Report of drone crashing into caller's tree.	No police action taken
March 2016	Suspicious drone flying around.	Logged & advised that local officers will be made aware

April 2016	Caller reported drone hovering over him. Saw it again later in the day.	Local officers made aware
April 2016	Male says drones have come through his door	Confusion as to whether caller has seen this
April 2016	Report of drones being flown by neighbours. May have cameras on.	To be dealt with by council wardens
April 2016	Caller reporting losing a drone	Logged
April 2016	Report of drone flying over caller's house. Concerned that it may be checking out his property/vehicles.	Caller to be visited to discuss security
April 2016	Report of drone flying over caller's property. Concerned of burglaries in area.	Local officers made aware
April 2016	Caller concerned that drone is flying above and that military aircraft fly over low.	Incident logged
April 2016	Caller informing police of planned aerial filming with a drone	Logged for info
April 2016	Male believed to be using a drone to film in area	Logged for info
April 2016	Theft of a Drone from a shop	Crimed
April 2016	Male offering use of drone to assist with a search	Logged
April 2016	Report of drone with a camera being flown close to nursery.	Registered drone pilot. No concerns.
April 2016	Caller informing police he will be using a drone at location	Logged for info
May 2016	Caller reporting a drone been flown over properties	Logged for info
May 2016	Caller advising they will be filming in area with a drone	Logged for info
May 2016	Caller advising they will be using a drone to assess a block of flats for construction project	Logged for info
May 2016	Caller reporting a sighting of a drone flying over her property	Logged for info, attendance not required
May 2016	Caller reporting a nuisance drone hovering over his property and around estate	Police attendance not required
May 2016	Caller advising they will be using a drone	Logged for info
May 2016	Caller reporting male at her door saying his drone had fallen into her garden. Caller thought this suspicious as nothing there.	Advised to call back if seen again
May 2016	Report of a droning flying over & disturbing birds of prey	Drone no longer there
May 2016	Report of a drone flying in area during early hours of morning	Logged & advised that CAA has authority
May 2016	Caller reporting a drone hovering over her house on the previous day.	Logged with local officers
May 2016	Report of drones being flown over properties	Local officers made aware
May 2016	Large drone in area, hovering over residents property	Local officers made aware
May 2016	Caller reporting a drone flying past for the last 6 weeks	Local officer advised
May 2016	Report of a drone recently flying over house. Possibly relating to an attempted burglary	Officer attendance
May 2016	Caller reporting a male flying a drone around houses. Also shouting abuse.	Footage viewed & no concerns or complaints. Had a valid licence.
May 2016	Report of a male flying a drone over private land	Logged for information
May 2016	Commercial drone flying over property	CAA made aware
May 2016	Sighting of a light aircraft. Not thought to be a drone.	Logged
May 2016	Report of a drone flying overhead	Logged for info
May 2016	Drone flying over supermarket	Officer attendance
May 2016	Report of a drone in area prior to a theft taking place	Officer attendance

June 2016	Caller advising that he will be using a drone for surveying work	Logged for info
June 2016	People flying a drone over the common and near houses	No offences. No camera on drone.
June 2016	Report of neighbour flying a drone, with a camera, over garden	Drone owner is a professional and aware of rules/regs.
June 2016	Report of a drone flying in area	Passed to another authority
June 2016	Neighbour flying drone around the area. Has a camera on it.	No offences. Words of advice to be given.
June 2016	Drone being flown over gardens and the road. Very low and close to cars.	Words of advice given re choice of location. No offences.
June 2016	Report of male on scene with a drone. Has a camera on and is recording.	Caller spoken to and happy that no offences have been committed.
June 2016	Ip states there is a drone which keeps flying over his property. Feels harassed by this.	Incident logged and will call back if seen in future
June 2016	Ip saying that someone is flying a drone over the houses and the gardens. Possibly has a camera on it.	Caller visited. Enquiries to be made to trace drone owner.
June 2016	Report of 2 men looking at children in garden. Have captured images of the males with a drone.	Officer attendance. No sighting of males.
July 2016	Elderly caller reporting hearing drones or other noises coming from neighbours.	Incident logged.
July 2016	IP's wife and friend were in the back garden where a drone flew overhead and hovered for several minutes. Felt like a significant invasion of privacy	Logged and enquiries to be made due to similar reports in area.
July 2016	Caller reporting ongoing issues with a drone in the area. Is flying over houses and unsure if recording or not.	Officers attended. No offences.
July 2016	IP reporting theft. Lost drone has been found by neighbours.	No crime. Likely that drone is still lost.
July 2016	Police attendance to the Tamil pilgrimage. As part of the day a drone was sighted, 4 males spoken to who were taking pictures of their car using it. .	Logged for info.
July 2016	Call to advise will be using a drone in area	Logged for info
July 2016	Drone was seen over the garden, Ip regards as a breach of Data Protection Act as there was filming without prior permission.	Advised to contact the CAA
July 2016	Caller believes that a male was arrested for using a drone at the prison and may be linked to drugs	Details logged
July 2016	Caller had been shooting aerial footage using a drone	Logged for info
July 2016	Over the last few weeks IP and wife have noticed drone hovering over the property.	Logged for info.
July 2016	Caller witnessed a group of shoplifters stealing what looks like a drone.	Suspects detained.
July 2016	Caller out walking dog in the park reports a male flying a drone. Believes he was filming with it.	No offences.
July 2016	Group of males flying drones.	Part of a film crew
August 2016	Caller concerned as male flying a drone on the playing fields close to callers address, concerned it may be filming	Local officers made aware
August 2016	Report of a drone in area.	Incident logged.
August 2016	Ip reporting neighbour who keeps flying a drone over informants land and maybe filming.	Officer attendance.
August 2016	Ip reporting a drone currently flying around the houses, NFD.	No offences or breach of drone flying regulations
August 2016	Report of a possible small aircraft. Could be linked to a report of a drone.	Officers in area to carry out enquiries
August 2016	2 drones flying near to Ips house. Making a complaint of noise which is a nuisance.	Males flying drones spoken to and aware of regulations. No offences.

August 2016	Ip has had a drone crash into her back garden. Owners turned up looking for it and been returned. IP concerned as drone may have been flown unsafely and was near to houses	Local officers made aware
August 2016	Theft of a Drone from a shop	Logged for investigation
August 2016	Drone flying in area where recent thefts have taken place	Logged for information
August 2016	Caller reporting a male flying a drone around his house	Logged. Will call back if he returns
August 2016	Drone been flying over past couple of days.	Officer attendance
August 2016	Complaint of a neighbour flying a drone over property	Logged for information
August 2016	Report of a theft of drones from a shop	Crimed
August 2016	Drones being flown in area	Logged for information
September 2016	Drone flying over houses, possibly filming	Logged
September 2016	Male to attend station to hand in a drone found on land	For info
September 2016	Report of a drone flying over houses	Caller to view CAA website & report
September 2016	Complaint of drone flying over garden	Officer attendance
September 2016	Report of vehicle break in overnight. Drone taken.	Crimed
September 2016	Drone being flown near to house	Will call back if owner identified
September 2016	Caller advising will be using a drone in area	Logged for info
September 2016	Damage caused by people retrieving drone from callers property	Crimed
October 2016	Report of drone being flown over construction site	Officer attendance
October 2016	Report of drones landed in area	Logged
October 2016	Advising of drone being used in area	Logged for info
October 2016	Drone being flown over residential area	Officers attendance, no trace
October 2016	Caller reporting lights in the sky but says not drones	Could be coming from the circus
October 2016	Drone operator advising he will be using a drone in the area	Logged for info
October 2016	Male flying drone in area of supermarket & being abusive	Officer attendance
October 2016	Report of drone flying low over garden	Will call back if any further details obtained
October 2016	Report of drone flying over private residence	Advice given
November 2016	Drone stolen from a shop	Crimed
November 2016	Caller reporting drone near her property	Confusion as to whether caller has seen this
November 2016	Report of a drone overhead	Officer attendance
November 2016	Report of a drone flying over.	No action required
November 2016	Female has made several reports of drones	Confusion as to whether caller has seen this
November 2016	Female reports a bright light from a drone shining in her face	Confusion as to whether caller has seen this
November 2016	Male offering a drone for sale	Incident logged
November 2016	Drones stolen from shop	Crimed
November 2016	Report of a drone being used	Officer attendance, no trace
November 2016	Sighting of a drone near the airport	Officer attendance, no trace
November 2016	Sighting of male involved in theft of drones	Officer attendance. Male located.
December 2016	Drone stolen during burglary	Later located

December 2016	Report of a drone being used	Officer attendance
December 2016	Male flying a drone low in the road	Officer attendance and words of advice given
December 2016	Report of a theft from garden. Recently had a drone in the area	Crimed.
December 2016	Report of male flying drone in area with a camera on it	Logged for info
December 2016	Report of a drone flying close to properties	Words of advice given. No further police action.
December 2016	Drone being flown close to cars	Words of advice given.
2016	TOTAL NUMBER OF REPORTS	168