



NORFOLK
CONSTABULARY
Our Priority is You

28th January 2016

Freedom of Information Request Reference N^o: FOI 000019/16

I write in connection with your request for information received by the Norfolk Constabulary on the 30th December 2015 in which you sought access to the following information:

- 1 How many 'managers' do you have within the organisation and what does that equate to on a manager to staff ratio?
CLARIFICATION
Any people who have responsibility for other members of staff and/or are above entry level.
- 2 What is your total expense for senior management telephone costs both billed and purchase price?
- 3 How many office based staff, not frontline, have been issued with work tablets or work mobile phones?
- 4 How many people working in your organisation earn £75,000 and above.

Norfolk Constabulary holds information relevant to your request.

Response to your Request

When responding to a request for information under the terms of the Freedom of Information Act, a public authority is not obliged to provide information if the authority estimates that the cost of the retrieval of the information requested would be in excess of £450 (equivalent to 18 hours work).

The costs criteria relates to a request in its entirety, which means that if we cannot retrieve all of the information requested within the costs limit, we are not obliged to retrieve *any* of the information requested.

The Norfolk Constabulary estimates that to retrieve all the information you have requested would exceed cost in excess of £450.

In order to establish what information is held relevant to your request, we have contacted our Human Resources Department. They have advised that the information you have requested is not held in any easily retrievable format. They have discarded any roles in the salary bands A to C, along with Police Constables and therefore looked at roles that are Band D and above. There are currently 430 different role profiles that would need to be reviewed to see what responsibilities the post holder would have. Based on 5 minutes per each, this would equate to almost 36 hours to complete and would exceed the appropriate limit for dealing with Freedom of Information requests, in terms of costs, and therefore Section 12(1) of the Freedom of Information Act applies.

Section 12(1) of the Freedom of Information Act states that a public authority is not obliged to:

“...comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit”.

The Freedom of Information (Appropriate Limit and Fees) Regulations 2004, defines the ‘appropriate limit’ for the Norfolk Constabulary as £450, and specifies that this sum equates to 18 hours work at a standard rate of £25 per hour.

In accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for your request.

Advice & assistance

Although excess cost removes the Constabulary’s obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relevant to your request, which was retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

- Q2 This information is not held. Spend on telephone costs for senior management only are not collated.
- Q3 35 Tablets have been issued to users (not approved for frontline use).
188 mobile phones
84 Blackberry devices
Smartphones –
7 iphones
28 Lumias
- Q4 We can also advise that this information would be retrievable within the 18 hour limit.